REQUEST FOR PROPOSALS

FOR THE PROVISION OF SERVICES FOR WEBSITE DESIGN, MAINTENANCE AND HOSTING OF THE SOUTH BRUNSWICK TOWNSHIP MUNICIPAL WEBSITE

ISSUE DATE: 11/10/2021
DUE DATE: 12/2/2021

Issued by:
Township of South Brunswick
NOTICE OF REQUEST FOR PROPOSALS

The Township of South Brunswick is soliciting proposals through the competitive contracting process in accordance with N.J.S.A. 40A:11-4.1, et seq.

Sealed Request for Proposal (RFP) responses will be received by the Township Purchasing Agent on Thursday, December 2, 2021 at 2 P.M. in the Main Meeting Room, 540 Ridge Road, Monmouth Junction, New Jersey 08852, at which time responses will be opened and read for:

Providing Website Design, Maintenance and Hosting Services for the South Brunswick Township Municipal Website

RFP responses must be made on the standard proposal forms included with the specifications and delivered in sealed envelopes, clearly marked on the outside with the RFP title name, bearing the name and address of the respondent on the outside and addressed to the Township of South Brunswick, 540 Ridge Road, Monmouth Junction, New Jersey 08852, ATTN: Purchasing Agent.

Proposals may be hand delivered or mailed to the above address. Respondents bear all responsibility for timely delivery of their Proposals.

Specifications and other RFP information may be obtained from the Purchasing Agent during the hours of 8:30 a.m. to 4:30 p.m. Monday through Friday or by written request via email from asocio@sbtnj.net.

Questions regarding the RFP specifications must be submitted in writing by email to: asocio@sbtnj.net. Written questions and inquiries must be received no later than five (5) business days prior to the RFP opening date.

Respondents are required to comply with the requirements of N.J.S.A. 10:5-31 et seq., N.J.A.C. 17:27, et seq., N.J.S.A. 52:32-44, and all other applicable statutes, laws or regulations.

BY ORDER of the Township Council of the Township of South Brunswick.

Angela Socio
Purchasing Agent

Legal Publication Date:  South Brunswick Township website November 10, 2021
Home News Tribune November 12, 2021
GLOSSARY

The following definitions shall apply to and are used in this Request for Proposal ("RFP"): 

"Township" - refers to the Township of South Brunswick, its officers and elected and appointed officials, employees, advisors and consultants.

"Due Date" - refers to the date and time by which Proposals must be received by the Township in order to be considered for award of the contract.

"Proposal" - refers to a Respondent's response to this RFP.

"Respondent" - refers to the interested individuals and firms that submit Proposals.

"Services" - refers to the services the Township seeks in this RFP process.

“Successful Respondent" - refers to the Respondent selected by the Township to perform the Services.

1. **Introduction**

The Township is soliciting Proposals from Qualified Respondents for the provisions of Website Design, Maintenance and Hosting Services for the South Brunswick Township Municipal Website.

The contract term shall be three (3) years with an option to extend the contract for two (2), one (1) year extensions based on the same terms and conditions, commencing January 1, 2022.

2. **Administrative Conditions and Requirements**

The following items express the conditions and requirements of this RFP. Together with the other RFP sections, they apply to the RFP process, the subsequent contract, and project production. Any proposed change, modification, or exception to these conditions and requirements may be the basis for the Township to determine the proposal as non-responsive to the RFP and will be a factor in the determination of an award of a contract. The contents of the proposal of the successful respondent, as accepted by the Township, will become part of any contract awarded as a result of this RFP.

2.1 **Schedule**

The dates established for respondent proposals, proposal review, respondent selection and project initiation are:

1. Release of RFP November 10, 2021
2. Proposal Due Date December 2, 2021
3. Evaluation Completed December 9, 2021
4. Governing Body Approval             December 14, 2021
4. Contract Commencement             January 1, 2022

Dates are approximate and subject to change as required by the Township.

2.2 **Proposal Submission Information**

Submission Date and Time:
**December 2, 2021 at 2:00 P.M.**

One (1) Original *signed in ink* & one (1) copy of the RFP response. **Three (3) ring binders or elaborate binding is unnecessary.**

**Submission Office:**
Township of South Brunswick
Municipal Building
540 Ridge Road
Monmouth Junction, New Jersey 08852
ATTN: Purchasing Agent

Clearly mark the submittal package with the title of this RFP and the name of the responding firm, addressed to the Purchasing Agent. The original proposal shall be *signed in ink* and marked to distinguish it from the copy. **Faxed or emailed proposals will NOT be accepted.**

Only those RFP responses received prior to or on the submission date and time will be considered. Responses delivered before the submission date and time specified above may be withdrawn upon written application of the respondent who shall be required to produce evidence showing that the individual is or represents the principal or principals involved in the proposal. After the submission date and time specified above, responses must remain firm for a period of sixty (60) days.

2.3 **Representative for this Solicitation**

Please direct all questions in writing to:

Angela Socio, Purchasing Agent
Township of South Brunswick
540 Ridge Road
Monmouth Junction, New Jersey 08852
Voice: 732-329-4000 ext. 7330
Fax: 732-823-3962
Email: asocio@sbtnj.net

Please note the aforementioned contact is authorized only to direct the attention of prospective respondents to various portions of the requirements so that they may read and interpret each portion for themselves. **NO** employee of the Township is authorized to give interpretations of any portion
of this RFP or to give information as to the requirements for the RFP in addition to that already contained in the RFP unless as a formal addenda. Interpretations of the RFP or additional information as to its requirements, when necessary, shall be communicated to prospective respondents only by written addendum issued by the Township. Please identify the contract name and note Request for Information as the subject line when submitting a request by fax or email.

2.4 **Interpretations and Addenda**

Respondents are expected to examine the RFP with care and observe all its requirements. All questions about the meaning or intent of this RFP, all interpretations and clarifications considered necessary by the Township’s representative in response to such comments and questions will be issued by Addenda mailed or delivered to all parties recorded as having received the RFP package no later than five (5) business days prior to the Due Date. Only comments and questions responded to by formal written Addenda will be binding. Oral interpretations, statements or clarifications are without legal effect. All responses to the RFP shall be prepared with full consideration of any addenda issued.

2.5 **Quantities of Estimate**

Wherever the estimated quantities of work to be done are shown in any section of this RFP, they are given for use in comparing proposals. The Township especially reserves the right (except as herein otherwise specifically limited) to increase or diminish the quantities as may be deemed reasonably necessary or desirable by the Township to complete the work detailed by the contract. Such increase or diminution shall in no way violate this contract, nor shall any such increase or diminution give cause for claims or liability for damages.

2.6 **Liability for Costs**

The Township assumes no responsibility and liability for costs incurred by the respondents prior to the issuance of an agreement. The liability of the Township shall be limited to the terms and conditions of the contract. Respondents will assume responsibility for all costs not stated in their proposals.

2.7 **Statutory and Other Requirements**

2.7.1 **Compliance with Laws**

Any contract entered into between the contractor and the Township must be in accordance with and subject to compliance by both parties with the New Jersey Local Public Contracts Law. The contractor must agree to comply with the non-discrimination provisions and all other laws and regulations applicable to the performance of services thereunder. The respondent shall sign and acknowledge such forms and certificates as may be required by this section.
2.7.2 **Mandatory EEO/Affirmative Action Compliance - N.J.S.A 10:5-31 et seq. and N.J.A.C 17:27 et seq.**

No firm may be issued a contract unless it complies with the affirmative action provisions of N.J.S.A. 10:5-31 et seq. and N.J.A.C. 17:27-1 et seq. as administered by the Division of Purchase & Property Contract Compliance and Audit Unit (Division) and provided below. The contract will include the language included as attachment A in this specification.

1. Goods, Professional Services and Service Contracts

Each contractor shall submit to the public agency, after notification of award but prior to execution of a goods and services contract, one of the following three documents:

i. A Letter of Federal Approval indicating that the vendor is under an existing federally approved or sanctioned affirmative action program. A copy of the letter must be provided by the vendor to the Public Agency and Division. This approval letter is valid for one year from the date of issuance.

ii. A Certificate of Employee Information Report (hereafter “Certificate”), issued in accordance with N.J.A.C. 17:27 et seq. The vendor must provide a copy of the Certificate to the Public Agency as evidence of its compliance with the regulations. The Certificate represents the review and approval of the vendor’s Employee Information Report, Form AA-302 by the Division.

iii. The successful bidder shall complete an Initial Employee Report, Form AA-302 and submit it to the Division with a check or money order for $150.00 made payable to “Treasurer, State of New Jersey" [www.state.nj.us/treasury/contract_compliance](http://www.state.nj.us/treasury/contract_compliance)

2.7.3 **Americans with Disabilities Act of 1990 - 42 U.S.C. S121 01 et seq.**

Discrimination on the basis of disability in contracting for the delivery of services is prohibited. Respondents are required to read American with Disabilities language that is part of the documents attached hereto and agree that the provisions of Title II of the Act are made part of the contract. The contractor is obligated to comply with the Act and hold the Township harmless.


In accordance with N.J.S.A. 52:25-24.2, no corporation, partnership, limited partnership, limited liability corporation, limited liability partnership, Subchapter S corporation or sole proprietorship, shall be awarded a contract, unless prior to the receipt of the RFP response/bid or accompanying the RFP response/bid of the corporation, partnership, limited partnership, limited liability corporation, limited liability partnership, subchapter S corporation or sole proprietorship, there is submitted to the Township a statement setting forth the names and addresses of all stockholders who own 10% or more of the stock, of any class or of all individual partners who own a 10% or greater interest in the corporation,
partnership, limited partnership, limited liability corporation, limited liability partnership, Subchapter S corporation or sole proprietorship.

If one or more such stockholder or partner is itself a corporation or partnership, the stockholders holding 10% or more of that corporation’s stock, or the individual partners owning 10% or greater interest in that partnership, as the case may be, shall also be listed. The disclosure shall be continued until names and addresses of every non-corporate stockholder and individual partner, exceeding the 10% ownership criteria established in this act has been listed. The form shall be signed and submitted with the RFP proposal/bid whether or not a stockholder or partner owns less than 10% of the business submitting the RFP proposal/bid. Failure to comply requires mandatory rejection of the RFP proposal/bid. The Respondent shall complete and submit the form of statement that is included in this RFP.

2.7.5 Non-Collusion Affidavit - N.J.S.A. 52:34-15

The Non-Collusion Affidavit, which is part of this RFP, shall be properly executed and submitted with the RFP response.

2.7.6 Proof of N.J. Business Registration Certificate N.J.S.A. 52:32-44

Pursuant to N.J.S.A. 52:32-44, South Brunswick Township (“Contracting Agency”) is prohibited from entering into a contract with an entity unless the bidder/respondent/contractor, and each subcontractor that is required by law to be named in a bid/proposal/contract has a valid Business Registration Certificate on file with the Division of Revenue and Enterprise Services within the Department of the Treasury.

Prior to contract award or authorization, the contractor shall provide the Contracting Agency with its proof of business registration and that of any named subcontractor(s).

Subcontractors named in a bid or proposal shall provide proof of business registration to the bidder, who in turn, shall provide it to the Contracting Agency prior to the time of contract, purchase order, or other contracting document is awarded or authorized.

During the course of contract performance:

(1) The contractor shall not enter into a contract with a subcontractor unless the subcontractor first provides the contractor with a valid proof of business registration.

(2) The contractor shall maintain and submit to the Contracting Agency a list of subcontractors and their addresses that may be updated from time to time.

(3) The contractor and any subcontractor providing goods or performing services under the contract, and each of their affiliates, shall collect and remit to the Director of the Division of Taxation in the Department of Treasury, the use tax due pursuant to the Sales and Use Tax Act, (N.J.S.A. 54:32B-1 et seq.) on all sales of tangible personal property delivered in
the State. Any questions in this regard can be directed to the Division of Taxation at (609) 292-6400. Form NJ-REG can be filed online at www.state.nj.us/treasury/revenue/busregcert.shtml.

Before final payment is made under the contract, the contractor shall submit to the Contracting Agency a complete and accurate list of all subcontractors used and their addresses. Pursuant to N.J.S.A. 54:49-4.1, a business organization that fails to provide a copy of a business registration as required, or that provides false business registration information, shall be liable for a penalty of $25.00 for each day of violation, not to exceed $50,000, for each proof of business registration not properly provided under a contract with a contracting agency.

Emergency Purchases or Contracts

For purchases of an emergent nature, the contractor shall provide its Business Registration Certificate within two weeks from the date of purchase or execution of the contract or prior to payment for goods or services, whichever is earlier.

2.7.7 Political Contribution Disclosure - Pay to Play – Notice of Disclosure Requirement

As part of the contract, Respondent shall certify that it has made no contributions to or on behalf of any person or affiliated political entity in violation of the Public Contracting Reform and Political Campaign Limitations ordinance set forth in Chapter 2, Article XIV of the South Brunswick Township Code. Respondent shall further certify that the statements thereto are true, and understands that if any of the statements made therein are willfully false, it is subject to penalty of perjury. Any contributions made in violation of this provision and/or Chapter 2, Article XIV of the South Brunswick Code shall be deemed a breach of the terms of the Agreement and shall be grounds for immediate termination of the Agreement as well as disqualification from eligibility for future contracts, agreements and the like with the Township for a period of five years from the date of the violation.

Business entities are advised of their responsibility to file an annual disclosure statement of political contributions with the New Jersey Election Law Enforcement Commission (ELEC) pursuant to N.J.S.A. 19:44A-20.27 if they receive contracts in excess of $50,000 from public entities in a calendar year. Business entities are responsible for determining if filing is necessary. Additional information on this requirement is available from ELEC at 888-313-3532 or at www.elec.state.nj.us.

2.7.8 Assign, Sublet or Transfer Any Rights/Interests

Neither the Township nor the Contractor shall assign, sublet, or transfer any rights or interest in the Agreement without the prior written consent of the other party. Unless specifically stated to the contrary, in writing, prior to an assignment, no assignment will release or discharge the assignor from any duty or responsibility under the Agreement.
Nothing herein shall be construed to give any rights or benefits to anyone other than the Township and the Contractor.

2.7.9 Insurance and Indemnification

If it becomes necessary for the contractor, either as principal or by agent or employee, to enter upon the premises or property of the Township in order to construct, erect, inspect, make delivery or remove property hereunder, the contractor hereby covenants and agrees to take, use, provide and make all proper, necessary and sufficient precautions, safeguards, and protection against the occurrence of happenings of any accident, injuries, damages, or hurt to person or property during the course of the work herein covered and be his/her sole responsibility.

The contractor shall maintain sufficient insurance to protect against all claims under Workers Compensation, General Liability and Automobile and shall be subject to approval for adequacy of protection and certificates of such insurance shall be provided.

Indemnification

The contractor agrees to indemnify and save harmless the Township, its officers, agents and employees, hereinafter referred to as indemnitees, from all suits, including attorney’s fees and costs of litigation, actions, loss damage, expense, cost of claims, of any character or on account of any act, claim or amount arising or recovered under Worker’s Compensation law, or arising out of failure of the Contractor or those acting under Contractor to conform to any statutes, ordinances, regulations, law or court decree. It is the intent of the parties to this contract that the indemnitees shall, in all instances, except for loss or damage resulting from the sole negligence of the indemnitee, be indemnified against all liability, loss or damage of any nature whatsoever.

Insurance Requirements:

Worker’s Compensation and Employer’s Liability Insurance
This insurance shall be maintained in full force during the life of this contract by the contractor covering all employees engaged in performance of this contract pursuant to N.J.S.A. 34:15-12(a) and N.J.A.C. 12:235-1.6. Minimum Employer’s Liability $1,000,000.00.

General Liability Insurance
This insurance shall have limits of not less than $3,000,000.00 any one person and $3,000,000.00 any one accident for bodily injury and $3,000,000.00 aggregate for property damage, and shall be maintained in force during the life of the contract.

Automobile Liability Insurance
This insurance covering contractor for claims arising from owned, hired and non-owned vehicles with limits of not less than $3,000,000.00 any one person and $3,000,000.00 any
one accident for bodily injury and $3,000,000.00 each accident for property damage, shall be maintained in force during the life of this contract by the contractor.

**Professional Liability/Malpractice Insurance Policy (if applicable)**
Coverage in the amount of $2,000,000.00/occurrence, $4,000,000.00 aggregate and assurance that each such policy for each staff member remains full and in effect while providing services for Township.

The contractor shall provide the Township with a Certificate of Insurance naming the Township of South Brunswick as additionally insured, evidencing the existence of required insurance prior to the commission of work. Said insurance must include coverage for complete operations, contractual insurance and independent contractor or subcontractor insurance, where and if applicable.

**Errors and Omissions Insurance**

A. The contractor shall purchase and maintain during the entire period of this contract, errors and omissions insurance that shall protect the contractor and the Township from any and all claims that may arise out of or result from the contractor’s performance of this contract. Specifically, the errors and omissions insurance shall have limits of not less than $2,000,000.00 dollars per occurrence and $4,000,000.00 dollars in the aggregate.

B. Certificates of the Required Insurance
Certificates as listed above shall be submitted along with the contract as evidence covering Errors and Omissions insurance. Such coverage shall be with acceptable insurance companies operating on an admitted basis in the State of New Jersey. The contractor shall provide the Township with a Certificate of Insurance naming the Township, its employees, officers, and agents as additionally insured, and evidencing the existence of required insurance prior to the commission of work.

The Township will not accept Mutual Limitation of Liability terms.

**2.7.10 Health Insurance Portability and Accountability Act of 1996 - HIPAA (If Applicable)**

Both parties agree to comply with all requirements of the Federal Health Insurance Portability and Accountability Act of 1996 (“HIPAA”) as maybe amended from time to time, and the corresponding HIPAA regulations for the confidentiality and security of medical information.

The Contractor shall:

- Not use or disclose protected health information other than as permitted or required by law
- Use appropriate safeguards to protect the confidentiality of the information
- Report any use or disclosure not permitted
The contractor, by execution of the contract, shall thereby indemnify and hold the Township harmless from any and all liabilities, claims, actions, costs and penalties which may be incurred as the result of the failure of the contractor to comply with the requirements of the Health Insurance Portability and Accountability Act (HIPAA) or any other statute or case law protecting the privacy of persons using its services.

2.7.11 **Proof of Licensure**

Proof of licensure for providing Services in the State of New Jersey, for either the firm or the person responsible for the work, shall be provided as required.

2.7.12 **Disclosure of Investment Activities in Iran – P.L. 2012, c. 25**

P.L. 2012, c.25 prohibits State and local public contracts with persons or entities engaging in certain investment activities in energy or finance sectors of Iran.

2.8 **Public Emergency**

In the event of a Public Emergency declared at the Local, State or Federal Level, if the Township opts to extend terms and conditions of this RFP, the contractor agrees to extend the terms and conditions of this RFP, whether existing, expiring or expired no longer than six months, for goods and/or services for the duration of the emergency. In the event the original contractor cannot meet this requirement, the Township may solicit the goods and/or services from any bidder on this contract.

2.9 **Multiple Proposals Not Accepted**

More than one proposal from an individual, a firm or partnership, a corporation or association under the same or different names shall not be considered.

2.10 **Subcontractors**

The Township will consider the primary contractor to be the sole point of contact with regard to contract matters. The primary contractor will be required to assume sole responsibility for delivery of all services.

2.10.1 **Use of Sub-contractors**

Respondent may find it advantageous to include sub-contractors in their proposal. Such an arrangement is acceptable provided that the relationship between firms is clearly defined and the method of maintaining proper project management and oversight is described within the proposal. The use of sub-contractors is left to the discretion of respondent, provided that the criteria of adequate capability in all areas of the scope of work is met. Any subcontractors must be identified in the same manner as the primary provider.
2.11 Failure to Enter Contract

Should the respondent to whom the contract is awarded fail to enter into a contract within ten (10) days, Sundays and holidays excepted, the Township may then, at its option, accept the proposal of another respondent.

2.12 Commencement of Work

The Successful Respondent agrees to commence work after the date of award by the Township, but no later than the Contract Commencement Date.

2.13 Time of Performance

It is hereby understood and mutually agreed, by and between the respondent and the Township, that the date on which the work shall be performed as specified in the RFP is an essential condition of this contract. It is further mutually understood and agreed that the work and contract time embraced in this Contract shall commence on the date specified and that the resulting contract shall be performed during the time frames identified by the Township.

The respondent agrees that said services shall be performed regularly, diligently, and uninterruptedly such rate as will insure full completion thereof during the time specified. It is expressly understood and agreed, by and between the respondent and the Township, that the time of performance of the services described herein is a reasonable time for the performance of it.

2.14 Termination of Contract

Either party may terminate this contract without cause upon giving ninety (90) days written notice. However, if the Contractor terminates the contract pursuant to this provision the Contractor agrees to grant the Township an additional sixty (60) day extension, (for a total of 150 days), of the contract in order to find a suitable replacement for Contractor.

If, through any cause, the contractor shall fail to fulfill in a timely and proper manner obligations under the Contract or if the contractor violates any requirements of the Contract, the Township shall thereupon have the right to terminate the Contract by giving written notice to the contractor of such termination at least thirty (30) days prior to the proposed effective date of the termination. Such termination shall relieve the Township of any obligation for the balances to the contractor of any sum or sums set forth in the Contract.

The contractor agrees to indemnify and hold the Township harmless from any liability to subcontractors/suppliers concerning payment for work performed or goods supplied arising out of the lawful termination of the Contract by the Township under this provision.
In case of default by the contractor, the Township may procure the articles or services from other sources and hold the contractor responsible for any excess cost occasioned thereby.

Severability: The invalidity of one or more of the phrases, sentences, clauses or sections contained in this Contract will not affect the validity of the remaining portion of the Contract so long as the material purposes of the Contract can be determined and effectuated.

2.15 Non-Allocation of Funding Termination

Each fiscal year payment obligation of the Township is conditioned upon the availability of Township funds appropriated or allocated for the payment of such an obligation. If funds are not allocated and available for the continuance of any services performed by the Contractor hereunder, whether in whole or in part, the Township at the end of any particular fiscal year may terminate such services. The Township will notify the Contractor in writing immediately of any services that will be affected by a shortage of appropriated funds.

This provision shall not be construed so as to permit the Township to terminate this Agreement during the term, or any service hereunder, merely in order to acquire identical services from a third party contractor.

2.16 Force Majeure

Neither party shall be responsible for any resulting loss nor obligation to fulfill duties as specified in any of the terms or provisions of this Agreement if the fulfillment of any term or provision of this Agreement is delayed or prevented by any revolutions, insurrections, riots, wars, acts of enemies, national emergencies, strikes, floods, fires, acts of God, or by any cause not within the control of the party whose performance is interfered with which by the exercise of reasonable diligence such party is unable to prevent. Additionally, if the fulfillment of any of the terms and provisions of this Agreement is delayed or prevented by any court order, or action or injunction or other such agreement, this Agreement shall become voidable by the Township by notice to each party.

2.17 Binding Upon the Parties

The Township and the Contractor each bind themselves and their successors, executors, administrators, heirs and assigns and legal representatives of the other party respecting all covenants and agreements and obligations of this contract.

2.18 Governing Law

The terms of this contract shall be construed and interpreted, and all respective rights and duties of the parties shall be governed by, the laws of the State of New Jersey.
2.19 **Challenge of Specifications**

Any respondent who wishes to challenge a specification shall file such challenge in writing with the Purchasing Agent no less than three (3) business days prior to the opening of the RFP's.

Challenges filed after that time shall be considered void and having no impact on the Township or the award of contract.

2.20 **Ownership of Material**

The Township shall retain all of its rights and interest in any and all documents and property both hard copy and digital furnished by the Township to the contractor for the purpose of assisting the contractor in the performance of this contract. All such items shall be returned immediately to the Township at the expiration or termination of the contract or completion of any related services, pursuant thereto, whichever comes first. None of the documents and/or property shall, without the written consent of the Township, be disclosed to others or used by the contractor or permitted by the contractor to be used by their parties at any time except in the performance of the resulting contract.

Ownership of all data, materials and documentation originated and prepared for the Township pursuant to this contract shall belong exclusively to the Township. All data, reports, computerized information, programs and materials related to this project shall be delivered to and become the property of the Township upon completion of the project. The contractor shall not have the right to use, sell, or disclose the total of the interim or final work products, or make available to third parties, without the prior written consent of the Township. All information supplied to the Township may be required to be supplied on CD-ROM/USB flash drive media compatible with the Township’s computer operating system windows based, Microsoft Office 2010.

Under state and federal statutes, certain government records are protected from public disclosure. The Township, the Contractor and any Subcontractors have a responsibility and an obligation to safeguard from public access an employee's personal information with which it has been entrusted when disclosure thereof would violate the employee's reasonable expectation of privacy. All payroll, personnel and health insurance related files are confidential. Additionally, the Contractor and any Subcontractors may be privy to sensitive information during their review which must remain confidential. The Township reserves the right to make any public disclosure under the law. Also, among government records deemed confidential are administrative or technical information regarding computer hardware, software and networks that, if disclosed, would jeopardize computer security. The Contractor and any Subcontractor(s) are prohibited from the sale or distribution of all supplied information to any third party.

2.21 **Source of Specifications/RFP Packages**

Official Township Request for Proposal (RFP) packages for routine goods and services are available from the Purchasing Agent via email from asocio@sbtnj.net at no cost to the prospective respondents. All addenda shall be provided to all Respondents who request the RFP package.
Potential respondents are cautioned that they are responding at their own risk if a third party supplied the specifications that may or may not be complete. The Township is not responsible for third party supplied RFP documents.

2.22 **Altering Official Documents**

Respondents shall not write in any margins or alter the official content of Township RFP documents.

2.23 **RFP Preparation of Forms**

RFPs *must be signed in ink by the respondent*; all quotations shall be made with a typewriter/computer or pen and ink. Any quotation showing any erasure alteration must be initialed by the respondent in ink. Unit prices and totals are to be inserted in spaces provided.

2.24 **Form W-9**


3. **Scope of Work (SOW)**

3.1 **Opportunity**

South Brunswick is a Township located in Central New Jersey and home to nearly 50,000 residents. The Township has received many awards; the South Brunswick Police Department was the first police department in New Jersey to be dually certified - achieving prestigious state and national accreditation. In 2011, CNN Money ranked South Brunswick as the 22nd Best Place to Live in America and in 2016 Safe Wise ranked South Brunswick as the 10th Safest City in America to Raise a Child. South Brunswick Township is at the forefront when it comes to serving its residents and is seeking to build a Web Portal that would help to do just that.

3.2 **Approach to Web Design**

Respondent must ensure that its technology processes are aligned with the Township’s overall digital strategy. The Township seeks an approach to the design of its website that includes a simple, straightforward design that enables users to browse with ease, quickly locate the information they are looking for, get answers to their frequently asked questions and avail the services they need with minimal effort. As approximately 40% of all users are accessing the Township’s websites using mobile devices, the web design must include seamless access using mobile devices to the improved Township Web Portal.

The two primary goals must be on e-governance and residents experience.
The website must include a stable, easy-to-use Content Management System (CMS) for content editors and site administrators, giving them complete control over the creation and modification of content on the Web Portal.

The Web Portal must be able to grow and evolve according to the needs of the government and residents of the Township.

3.3 **Modernization of Current Website**

Respondent must modernize the Township’s current website and improve the digital experience for residents in careful consideration with existing UX requirements for federal public Web Portals, with the goal of building a powerful experience for users of the Web Portal, which also helps them to avail the service they require with ease. The revised website must include an efficient content management platform to ensure ease of managing content on the Web Portal and for the administration.

The following are the functionalities that must be included in any proposal:

- **Responsive, Progressive Web Portal** – create responsive portal that delivers an immediate and enduring responsiveness for the visitor, usability, aesthetics, visibility, device compatibility and interaction which would align with the South Brunswick Township’s mission and philosophy.
- **Content Management System** - use a powerful content management system to manage the creation and modification of digital contents.
- **Automation (Dynamic forms + Bots + Interactive Calendars)** - develop the provision for creating digital form which can accept text fields like email, age and other details, and also add file uploads as part of the form, Voice/Chatbots that can respond to various intents and interactive calendars to increase event engagements.
- **Payment Gateway** – integrate the Payment Gateway feature payments from CMS for important Property tax and Utility payments.
- **Video conferencing** - The video conferencing features must provide functionalities like managing meetings, scheduling conferences, and identifying webinars’ attendees directly from Web Portal dashboard. Live streaming and features to support the streams will be provided, along with the ease of installation and maintenance.
- **Customer Relationship Management (CRM)** – include the Microsoft Dynamics CRM to improve productivity and get more done with easy-to-create workflows, audit trails, enterprise-level security integration and meaningful reporting made easy.

3.4 **Mandatory Requirements**

Following is the list of features which must be included in the scope of work for the Township Web Portal:

- Web Portal Development
- Infrastructure set-up (Cloud services, CMS).
Deployment (hosting the newly designed Web Portal on Azure Government Cloud or its equivalent).
Deploy the Township’s new Web Portal project code to support for UAT.
Training for all Township Personnel.
Integrations with CRM, Payment Gateways, Chatbots, Interactive Calendars.

3.5 **User Experience Requirements**

A Web Portal’s design can deliver an immediate and enduring reaction or response to the visitor. While the header image, text and subtext are integral components of a good design, and thus user experience, the Township’s mission and philosophy should be felt throughout the user’s journey on the Web Portal. Respondent must work towards implementing UI/UX design that aligns with the Township’s mission, objectives, and goals.

The Web Portal must include built-in adherence to the 21st Century Integrated Digital Experience Act which emphasizes:

- **Accessibility** - be accessible to individuals with disabilities in accordance with Section 508.
- **Consistent** - have a consistent appearance.
- **Authoritative** - not overlap with or duplicate existing Web Portals.
- **Searchable** - contain a search function.
- **Secure** - be provided through a secure connection.
- **User-centered** - be designed around user needs with data-driven analysis.
- **Customizable** - provide an option for a more customized digital experience.
- **Mobile-friendly** - be functional and usable on mobile devices.

Some of the major aspects for the Web Portal uplift shall include responsive web design that can deliver an immediate and enduring response for the visitor, effective CMS, usability, aesthetics, visibility, and interaction which would align with the Township’s mission and philosophy.

3.6 **Functional View**

Respondent shall create a functional view of the Township Web Portal. The right functionality is crucial to the success of a Web Portal and is an essential part while planning for a Web Portal uplift.

3.7 **Content Management System**

Respondent shall use a Content Management platform for redesigning the Township New Jersey Web Portal that includes:

- **Simplicity and ease of use** – Respondent shall offer a variety of templates or offer the services of a professional web developer for a more custom and unique web design and features.
- **Stable and innovative** - The Web Portal shall be able to serve additional functions over time, and shall include regular updates for the platform so that the CMS stays relevant, problems are resolved, and new useful and exciting features are added regularly.

- **Flexibility** – Respondent shall offer numerous plugins and themes in order to give the Web Portal a new look or adapt it to the constantly changing trends of online media.

- **Structure** – Respondent shall offer Clean Structure Web Portals in order to load faster, enhancing the appeal to visitors.

- **Easy content management** – The Web Portal must allow for the assignment of editors, authors, administrators and management of their access levels.

- **Sharing ability** – Must include widgets for the social media, plug-ins, API’s, and everything needed to connect the Township’s social media accounts with the Web Portal and share the Township’s content on various platforms.

- **Functionality** – the Content Management Platform must take the web site concept to a new level, offering themes and plug-ins that make it easy to customize the Web Portal and improve the user experience.

### 3.8 Cloud Features

The Township Web Portal shall run on Azure Government Cloud or its equivalent, and shall include the following minimum features:

- **Scaling Ability**: the ability to auto-scale according to the demands of application usage by changing the amount of workload or traffic to the web application.

- **Offer an Integrated Content Delivery Network (CDN)**: cache high bandwidth static content for faster delivery, using edge servers for fast delivery of dynamic content.

- **Data shall Remain Safe and Easily Recoverable through Backup Systems**: system must secure against data loss due to a breach, hardware failure, or malfunctioning updates.

- **Ability to Create Hybrid Environments**: must allow the Township to leverage its on-premises resources and the benefits of the cloud without costly workarounds. Must also provide the ability to build hybrid applications, and include features such as Apache Hadoop solution to the cloud or its equivalent, in order to allow the Township to handle and analyze any amount of data at a time.

- **Continuous Innovation**: support for the Township’s development today and for the future.

The cloud environment shall be assessed and authorized at the FedRAMP High impact level and provide an additional layer of protection regarding storage of customer data in the United States and limiting potential access to systems processing resident data.

### 3.9 Web Portal Capabilities

The Township Web Portal uplift shall include features aimed at making the interactions of residents with the Township and availing services much simpler. The features shall focus on ease
of obtaining services, giving residents mobile access, making information search simple, keeping residents engaged with Township activities, getting live help and engendering inclusivity by enabling residents to be a part of Council meetings with live meeting capabilities.

The following Web Portal Capabilities are mandatorily required:

<table>
<thead>
<tr>
<th></th>
<th>Capability</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Accessibility / Section 508, Emergency Support Function 15, 21st Century Integrated Digital Experience Act, GDPR Compliance</td>
</tr>
<tr>
<td>2</td>
<td>Payment gateway integration</td>
</tr>
<tr>
<td>3</td>
<td>Responsive Web Application, Enhanced User Experience</td>
</tr>
<tr>
<td>4</td>
<td>External API/ Integration</td>
</tr>
<tr>
<td>5</td>
<td>Form submission workflows and status (including electronic signatures)</td>
</tr>
<tr>
<td>6</td>
<td>Live meeting capabilities</td>
</tr>
<tr>
<td>7</td>
<td>Audit Trail / Log</td>
</tr>
<tr>
<td>8</td>
<td>Chatbot Integration</td>
</tr>
<tr>
<td>9</td>
<td>Allocation and Task Dashboards</td>
</tr>
<tr>
<td>10</td>
<td>OCRA integrated for internal office use, that automates data extraction from paper, allows for exporting / saving data to a datastore of choice and converting unstructured data into a structured format</td>
</tr>
<tr>
<td>11</td>
<td>Interactive Calendars</td>
</tr>
</tbody>
</table>

### 3.10 Content Management

Content managers at South Brunswick Township must be able to log in to the Web Portal dashboard and use a simplified interface to manage the web pages, add content, and customize the design, themes, and plugins. An administrator from the Township must be able to select the page which requires to be updated and add content as needed.

Users must be able to schedule upcoming events on the selected page. Plugins must be available on the platform that let the Township create and manage multiple calendars for various Township events, with the ability to create as many venues as needed to assign for future events. Google Maps or its equivalent must be integrated into the event, allowing user to know where these events are taking place.

Content managers must be able to create content to assist residents with emergency management, health management, etc., and upload information/documents such as ordinances, resolutions, and Township meeting reports to give residents access to the information and content they need to be aware of.

### 3.11 Roles and Privileges

The ability to control what users can and cannot do on the Township Web Portal shall be defined. The Township must be able to manage user access to such tasks as writing and editing posts, creating pages, creating categories, moderating comments, managing plugins, managing
themes, and managing other users, by assigning a specific role to each of the users.

There shall be at least six pre-defined roles, including:

- Super Administrator
- Administrator
- Editor
- Author
- Contributor
- Subscriber

Each role shall be allowed to perform a set of tasks called Capabilities, including “publish posts”, “moderate comments”, “edit users”, etc. A default set of capabilities shall be pre-assigned to each role, with the capability to have any number of people added to a role, and other capabilities assigned or removed as needed. The ability to have new roles introduced or removed as required shall be included.

The Super Administrator shall have all the possible capabilities, with each of the other roles having a decreasing number of allowed capabilities. For instance, the Subscriber role shall have just the “read” capability. Roles shall define a user’s responsibilities within the portal.

Considering the various departments in the Township, content must be easily managed by several Content Managers across departments. The Administrator/ Content Manager shall also be able to update news articles, upcoming events, and meeting links for upcoming conferences on a regular basis.

### 3.12 Online Meeting Links

The world is moving online as a temporary replacement for in-person contact owing to COVID-19. This has necessitated the adoption of tools that enable easy communication and solutions that help to connect and collaborate effectively. On the Township’s Web Portal, the Township shall have the ability to share online meeting links to enable Council and/or commission members to join important meetings no matter where they are.

- The Township shall have the ability to optimize its strategy to conduct online meetings, trainings, and events in the most effective way in order to:
  - save time, which allows for more productivity;
  - allow for more flexibility;
  - enhance convenience;
  - reduce costs;
  - keep and share digital notes in real time;
  - save the entire conversation, including written and drawn notes;
  - be integrated with anything from productivity, CRMs, or HR applications to learning management platforms (LMS).

- The video conferencing features shall provide functionalities like managing meetings, scheduling conferences, and identifying webinars’ attendees directly from the Web.
Portal dashboard. Live streaming and features to support the streams shall be provided, along with the ease of installation and maintenance.

3.13 Chatbots

Chatbots are the default choice for all customer service tasks across industries owing to the high rate of satisfaction with instant and personalized responses it gives to end users. Government bodies have also started implementing chatbots to simplify the engagement between them and the people. With comprehensive bots, state and local governments are virtually functioning 24/7, enabling easy access to services, and processing multiple service requests simultaneously. Bots take over a majority of the routine tasks and allow staff to focus on other complex initiatives. With a wide range of service responsibilities, leveraging the latest technology and building a conversational government is of utmost importance for the Township as it allows the Township to accomplish its duties at significantly lower costs.

The following are examples where chatbots can significantly assist the Township, and same shall be included:

- **Enhanced Resident Engagement** - Make resident interactions better with AI-based contextual conversations. Reduce bounce rates and achieve community and state goals.
- **Make Better Decisions** - Decision-making is made simple and easier with the use of advanced dashboards picturing the chatbot performance and changes can be implemented as necessary.
- **Easy Integration** – The Township shall be able to integrate an AI chatbot with its existing ecosystem easily. Connect with the Township’s CRMs and other applications and automate the end-to-end customer journeys.
- **Live Chat Connect** - Provide the ability to implement a unified Live Chat integration to empower agents.
- **Highly Secure** - Banking grade security to protect the confidentiality, integrity, and availability of Township users’ information.
- **Omnichannel** - Cloud features shall allow users to switch between channels effortlessly without losing the context of their conversation.
- **Multilingual** - The chatbot shall have the ability to engage and service diverse customers digitally in 100+ local and foreign languages.
- **Voice bot** – Ability to integrate a voice bot into the Web Portal to determine what residents want in a conversational experience and guide them to an effective response. Using ML, the chatbot shall continuously improve itself and learn from experience.

3.14 Audit Trail / Log

Audit records shall result from activities such as financial transactions, scientific research and health care data transactions, or communications by individual people, systems, accounts, or other entities.
The process that creates an audit trail shall be required to always run in a privileged mode, so it can access and supervise all actions from all users; a normal user should not be allowed to stop/change it. This shall be done using a role-based security model on the Web Portal. In conjunction with appropriate tools and procedures, audit trails shall assist in detecting security violations, performance problems, and flaws in applications.

3.15  **CRM & Dashboards**

Government agencies now use dashboards both for internal organizational management and to disseminate performance measures for transparency and accountability. Dashboards summarize key performance metrics of organizations. They typically integrate data from different sources and display performance measures through informative graphics. The visualization allows users to understand complex data in less time than it would take to read similar material located in the text of a full report.

**Respondent shall generate important insights that enable the Township to take service and governing-related decisions that are backed up by meaningful data, thereby helping the Township to govern better as a whole.**

The Web Portal shall include the Microsoft Dynamics CRM or equivalent tool to improve productivity and get more done with easy-to-create workflows, audit trails, enterprise-level security integration and meaningful reporting made easy. Using Power BI, the Township must be able to make important government decisions that are based on meaningful reports drawn out of business intelligence tools that get the most out of data modeling, discovery, and interactive visual reporting.

3.16  **Dynamics 365 Integration Plugin**

This plugin shall directly connect to the CMS and Microsoft Dynamics 365 or Dynamics CRM, creating powerful portal solutions for the Township.

**Features must include:**

- Write data from the forms directly to Dynamics 365 / CRM.
- Collect leads, contact requests, support queries, etc., without any coding.
- Display records using Dynamics 365 / CRM views with a short code, giving users direct access to product catalogs, event lists, knowledge base articles, etc.
- Bind the CMS posts and pages to Dynamics 365 / CRM records, building a customized record view in the CMS like product information sheets.
- Support for entity images and attached images with dynamic resizing and caching.

A task dashboard shall be brought into the redesigned Web Portal.
3.17 **Payment gateway**

A Payment Gateway (PG) shall be provided to enable the Township to process online transactions via the use of debit (ATM) card, credit card and other mode of payments. The PG shall support online payment whether on the Internet or Mobile Apps with secure protection and integrity.

Features must include:

- Secure and reliable real-time transaction processing.
- Easy report generation, payment settlements and account reconciliation process.
- Customized gateway as per the payment process requirements of individual entities.
- Integrates with other channels such as Web Portal and mobile apps.
- Protects merchants or corporations from any misuse or fraud attempts.
- Supports customer dispute.

The Payment Gateway feature shall allow the Township to easily make payments from its CMS for Property tax and Utility payments.

4. **Proposal Requirements**

4.1 **Qualification Statement**

A statement is to be provided by the respondent who will serve as the primary contractor. The statement shall set forth brief details of the firm's principal activities, the number of personnel in the firm and the firm's location. Please provide a list of (3) three clients similar in size municipalities / counties for whom similar services have been provided. Include the following in your response:

1. Name of government agency.
2. Contact person’s name, position, and current telephone number.
3. Dates, cost and scope of service.
4. Status and comments

4.2 **Key Personnel Information**

The respondent shall provide the identity and the professional credentials of the principals and other key personnel working for the contractor and their areas of responsibilities.

Contractor Personnel:

The Township may request replacement of any of the Contractor’s personnel believed to be unable to carry out the responsibilities of the contract in a professional and competent manner.
4.3 **Subcontractors**

Respondents may engage the services of subcontractors for completion of this project. If their proposal involves any subcontractors, full details on the nature of the work to be performed by them and the location in which the work is to be performed must be provided. The respondent understands that if selected, prior to initiating any subcontracted work, the Township must approve the use of subcontractors in writing.

4.4 **Proposal Forms**

The following forms are contained in the attachments. All forms are required and shall be completed and made part of the proposal submitted.

1. Letter of Intent
2. Statement of Ownership Disclosure
3. Non-Collusion Affidavit
4. Certification of Political Contributions
5. Disclosure of Investment in Activities in Iran
6. Acknowledgement of Receipt of Addenda
7. Affirmative Action Certificate or Employee Information Report
8. Price for Services

4.5 **Location of Servicing Office**

The proposal must list the location and address of the present, active office that will service and manage this contract.

5. **Evaluation, Review and Selection Process**

5.1 **Qualification of the Respondent**

The Township, by and through the use of specific committees, independent consultants and others as deemed necessary and appropriate, will review all proposals meeting the criteria of this RFP. The Township’s objective is to select the Respondent that will provide high quality and cost effective services, price and other factors considered. Respondents must demonstrate they have the capability, reputation and willingness to provide high quality services to the Township in the manner described in this RFP.

5.2 **Rejection of Proposals**

The Township reserves the right to reject any or all proposals, or to reject any proposals if the evidence submitted by, or investigation of such respondent fails to satisfy the owner that such respondent is properly qualified to carry out the obligations of the RFP and to complete the work contemplated therein. The Township reserves the right to waive any minor informality in the RFP.
5.3 **Proposals to Remain Subject to Acceptance**

RFP responses shall remain open for a period of sixty (60) calendar days from the stated submittal date. The Township will either award the Contract within the applicable time period or reject all proposals. The Township may extend the decision to award or reject all proposals beyond the sixty (60) calendar days when the proposals of any respondents who consent thereto may, at the request of the owner, be held for consideration for such longer period as may be agreed.

5.4 **Evaluation Process**

The Township has structured a procurement process that seeks to obtain the desired results, while establishing a competitive process to assure that each person and/or firm is provided an equal opportunity to submit a response to the RFP. Responses will be reviewed and evaluated by the Township to determine if the Respondent has met the minimum professional, administrative and financial areas described in this RFP, price and other factors considered. Based upon the totality of the information contained in the response, including information about the reputation and experience of each Respondent, the Township will (in its sole judgment) determine which Respondent is best qualified to perform the services, price and other factors considered. The Township reserves the right to reach out to the respondents to get clarification on Proposals on specific items if necessary during the deliberation process.

*Evaluation Team* – RFP respondents are prohibited from contacting any member of the evaluation team directly without a formal invitation. If it is found that a respondent has attempted to discuss their proposal with a team member without an invitation, then their proposal may be deemed unresponsive. All questions during the evaluation period shall be directed to the Purchasing Agent.

5.5 **Evaluation Criteria**

The criteria considered in the evaluation of each proposal follows. The arrangement of the criteria is not meant to imply order of importance in the selection process. All criteria will be used to select the successful respondent.

This will be based on the quality of the content of the RFP and the respondent's ability to communicate a thorough understanding of the required tasks and the approach to meet the scope of work outlined in the RFP. The proposals will be evaluated for general compliance with instructions and requests issued in the RFP. Non-compliance with significant instructions will be grounds for disqualification of proposals.

5.5.1 **Technical Competence and Experience**

Expertise of the firm shall be demonstrated by past contract successes providing government agencies with similar services. The respondent will be evaluated on technical competence, experience, prior collaboration and successful completion of projects/services similar to that requested in this RFP. This includes the ability of the
respondent to perform all of the tasks and fulfill adequately the stated requirements set forth in the SOW.

5.5.2 Management and Personnel Qualifications

a. The qualifications, experience and job descriptions for all management and supervisory personnel. (See 4.1 and 4.2)

b. The management structure that will be used to manage all aspects of the service, to include on-site and off-site management of personnel.

c. Evidence of the respondent’s ability to implement and maintain the services requested for the term of the contract.

d. Experience as the provider of municipal website design, maintenance and hosting services for a population of approximately 50,000 or equivalent experience in a contiguous service area.

e. The number and types of complaints and/or violations issued against the organization within the past five (5) years.

5.5.3 Training and Education

a. The training and/or education of all personnel.

b. The orientation program for newly hired employees.

c. Procedures and controls for ensuring that personnel satisfy annual training updates and continuing educational requirements.

d. Procedures to ensure timely, accurate and accountable communications with all personnel regarding system policies, procedures, protocols and precautions.

e. The number and type of complaints and/or violations issued against the respondent’s employees within the past five (5) years.

5.5.4 Price for Services

Respondent shall set forth the prices to be charged for each of the services requested in this RFP, utilizing the form contained in Exhibit J. Additional sheets may be added if necessary to explain in detail the charges for services.

5.6 Term of the contract

Three (3) Year Contract commencing upon authorization of contract award by the Governing Body with an option to extend two (2), one (1) year extensions based on the same terms and conditions.
It is understood that any contract arising from this RFP is for a three year period and extended annually, through Township Resolution, thereafter contingent upon performance and extension of funds for a maximum period of five years. There is no guarantee of continued services beyond the initial contract period of contract award by the Governing Body.

(Options to extend may be exercised by mutual agreement in accordance with N.J.S.A. 40A:11-4.1 et seq.)

5.7 Notice of Award

The successful respondent will be notified of the award of a contract upon a favorable decision by the Governing Body.

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TOWNSHIP OF SOUTH BRUNSWICK
RFP DOCUMENT CHECKLIST

FAILURE TO SUBMIT ANY OF THESE ITEMS IS MANDATORY CAUSE FOR REJECTION OF RFP

<table>
<thead>
<tr>
<th></th>
<th>Statement of Ownership Disclosure (Ex. D)</th>
</tr>
</thead>
<tbody>
<tr>
<td>2</td>
<td>Non-Collusion Affidavit (Ex. E)</td>
</tr>
<tr>
<td>3</td>
<td>Certification of Political Contributions (Ex. G)</td>
</tr>
<tr>
<td>4</td>
<td>Disclosure of Investment in Activities in Iran (Ex. H)</td>
</tr>
<tr>
<td>5</td>
<td>Acknowledgement of Receipt of Addenda (Ex. I)</td>
</tr>
</tbody>
</table>

SUBMIT DOCUMENTS AT TIME OF RFP RESPONSE DUE DATE

<table>
<thead>
<tr>
<th></th>
<th>Letter of Intent (Ex. A)</th>
</tr>
</thead>
<tbody>
<tr>
<td>2</td>
<td>Qualification Statement</td>
</tr>
<tr>
<td>3</td>
<td>Key Personnel Information</td>
</tr>
<tr>
<td>4</td>
<td>Price for Services (Ex. J)</td>
</tr>
</tbody>
</table>

MUST POSSESS CERTIFICATE BY CONTRACT AWARD DATE

“SUBMISSION OF CERTIFICATE WITH RESPONSE PREFERRED”

<table>
<thead>
<tr>
<th></th>
<th>New Jersey Business Registration Certificate (BRC) from the State of New Jersey Department of Treasury, Division of Revenue) (N.J.S.A. 52:32-44) (Ex. F)</th>
</tr>
</thead>
<tbody>
<tr>
<td>2</td>
<td>New Jersey Business Registration Certificate – Named / Listed Subcontractor(s)</td>
</tr>
</tbody>
</table>

DOCUMENTS REQUIRED BY CONTRACT AWARD DATE

|   | Certificates of Insurance naming Township as additional insured |

READ ONLY

|   | Americans With Disabilities Act of 1990 Language |

Signature: The undersigned hereby acknowledges that he/she has submitted the required documents with the Qualifications Statement and will submit the remaining required documents prior to execution of a contract with the Township.

Name of Respondent/ Firm: ____________________________________________

Print Name and Title: _________________________________________________

Signature: __________________________________________________________

Date: ___________________
Exhibit A

TOWNSHIP OF SOUTH BRUNSWICK
LETTER OF INTENT
(To be placed on Respondent's Letterhead. No other modifications may be made)

Date:
Angela Socio, Purchasing Agent
Township of South Brunswick
540 Ridge Road
Monmouth Junction, NJ 08852

Re: Letter of Intent

Dear Ms. Socio:

The undersigned, as Respondent, has (have) submitted the attached Proposal in response to a Request for Proposals (RFP), issued by the Township of South Brunswick dated_________________________ in connection with the “Project”. The undersigned hereby states:

1. The Proposal contains accurate, factual and complete information to the best of our knowledge and belief. The Proposal is submitted in good faith. I/we understand that any false statement may result in my/our disqualification.
2. Respondent agrees to participate in good faith in the procurement process described in the RFP and to adhere to the Township's procurement schedule.
3. Respondent acknowledges that all costs incurred by it (them) in connection with the preparation and submission of the Proposal, amendments thereto, and any other documents prepared and submitted in response to the RFP, or any negotiation which results therefrom shall be borne exclusively by the Respondent.
4. Respondent hereby declares that the only persons anticipated by Respondent to perform the services for which this Proposal is submitted are named herein and that no person other than those herein named participated in this Proposal or will participate in any contract to be entered into between Respondent and the Township. Respondent declares that this Proposal is made without connection to any other person, firm or parties who has submitted a Proposal, except as expressly set forth below, and that it has been prepared and submitted in good faith and without collusion or fraud.
5. Respondent acknowledges and agrees that the Township may modify, amend, suspend and/or terminate the procurement process (in its sole judgment).
6. Respondent acknowledges that if it becomes the Successful Respondent and is awarded a contract to provide the Services, it shall comply with all applicable affirmative action and equal employment opportunity laws

Signed: _________________________________
Printed: _________________________________
Title: _________________________________

*If a joint venture, partnership or organization other than a natural person is submitting a Proposal, this Letter of Qualification must be signed by an individual with the authority to bind the organization.
Exhibit B

TOWNSHIP OF SOUTH BRUNSWICK

EXHIBIT A - MANDATORY EQUAL EMPLOYMENT OPPORTUNITY LANGUAGE PER N.J.S.A. 10:5-31 et seq. and N.J.A.C. 17:27 et seq.
GOODS, PROFESSIONAL SERVICE AND GENERAL SERVICE CONTRACTS

During the performance of this contract, the contractor agrees as follows:

The contractor or subcontractor, where applicable, will not discriminate against any employee or applicant for employment because of age, race, creed, color, national origin, ancestry, marital status, affectional or sexual orientation, gender identity or expression, disability, nationality or sex. Except with respect to affectional or sexual orientation and gender identity or expression, the contractor will take affirmative action to ensure that such applicants are recruited and employed, and that employees are treated during employment, without regard to their age, race, creed, color, national origin, ancestry, marital status, affectional or sexual orientation, gender identity or expression, disability, nationality or sex. Such action shall include, but not be limited to the following: employment, upgrading, demotion, or transfer; recruitment or recruitment advertising; layoff or termination; rates of pay or other forms of compensation; and selection for training, including apprenticeship. The contractor agrees to post in conspicuous places, available to employees and applicants for employment, notices to be provided by the Public Agency Compliance Officer setting forth provisions of this nondiscrimination clause.

The contractor or subcontractor, where applicable will, in all solicitations or advertisements for employees placed by or on behalf of the contractor, state that all qualified applicants will receive consideration for employment without regard to age, race, creed, color, national origin, ancestry, marital status, affectional or sexual orientation, gender identity or expression, disability, nationality or sex.

The contractor or subcontractor, where applicable, will send to each labor union or representative or workers with which it has a collective bargaining agreement or other contract or understanding, a notice, to be provided by the agency contracting officer advising the labor union or workers' representative of the contractor's commitments under this act and shall post copies of the notice in conspicuous places available to employees and applicants for employment.

The contractor or subcontractor, where applicable, agrees to comply with any regulations promulgated by the Treasurer pursuant to N.J.S.A. 10:5-31 et seq., as amended and supplemented from time to time and the Americans with Disabilities Act.

The contractor or subcontractor agrees to make good faith efforts to employ minority and women workers consistent with the applicable township employment goals established in accordance with N.J.A.C. 17:27-5.2, or a binding determination of the applicable township employment goals determined by the Division, pursuant to N.J.A.C. 17:27-5.2.

The contractor or subcontractor agrees to inform in writing its appropriate recruitment agencies including, but not limited to, employment agencies, placement bureaus, colleges, universities, labor unions, that it does not discriminate on the basis of age, creed, color, national origin, ancestry, marital status, affectional or sexual orientation, gender identity or expression, disability, nationality or sex, and that it will discontinue the use of any recruitment agency which engages in direct or indirect discriminatory practices.

The contractor or subcontractor agrees to revise any of its testing procedures, if necessary, to assure that all personnel testing conforms with the principles of job-related testing, as established by the statutes and court decisions of the State of New Jersey and as established by applicable Federal law and applicable Federal court decisions.
In conforming with the applicable employment goals, the contractor or subcontractor agrees to review all procedures relating to transfer, upgrading, downgrading and layoff to ensure that all such actions are taken without regard to age, creed, color, national origin, ancestry, marital status, affectional or sexual orientation, gender identity or expression, disability, nationality or sex, consistent with the statutes and court decisions of the State of New Jersey, and applicable Federal law and applicable Federal court decisions.

The contractor shall submit to the public agency, after notification of award but prior to execution of a goods and services contract, one of the following three documents:

- Letter of Federal Affirmative Action Plan Approval
- Certificate of Employee Information Report
- Employee Information Report Form AA302

The contractor and its subcontractors shall furnish such reports or other documents to the Div. of Contract Compliance & EEO as may be requested by the office from time to time in order to carry out the purposes of these regulations, and public agencies shall furnish such information as may be requested by the Div. of Contract Compliance & EEO for conducting a compliance investigation pursuant to Subchapter 10 of the Administrative Code at N.J.A.C. 17:27.

SAMPLE CERTIFICATE OF EMPLOYEE INFORMATION REPORT

![Image of a sample certificate: a yellow document with the word "VOID" printed over it. The certificate includes text and seals, indicating it is an official document. The certificate is from the State of New Jersey, and it certifies that an Employee Information Report has been submitted and approved. It has a date range of 15-DEC-20XX to 15-DEC-20XX, and it is signed by the State Treasurer.]
Exhibit C

TOWNSHIP OF SOUTH BRUNSWICK

AMERICANS WITH DISABILITIES ACT OF 1990
EQUAL OPPORTUNITY FOR INDIVIDUALS WITH DIABLITY

The RESPONDENT and the TOWNSHIP OF SOUTH BRUNSWICK (herein referred to as the TOWNSHIP) do hereby agree that the provisions of Title 11 of the Americans With Disabilities Act of 1990 (the “Act”) (42 U.S.C. S12101 et seq.), which prohibits discrimination on the basis of disability by public entities in all services, programs and activities provided or made available by public entities, and the rules and regulation promulgated pursuant thereunto, are made a part of this contract. In providing any aid, benefit, or service on behalf of the TOWNSHIP pursuant to this contract, the RESPONDENT agrees that the performance shall be in strict compliance with the Act. In the event the RESPONDENT, its agents, servants, employees, or subcontractors violate or are alleged to have violated the Act during the performance of this contract, the RESPONDENT shall defend the TOWNSHIP in any action or administrative proceeding commenced pursuant to this Act. The RESPONDENT shall indemnify, protect, and save harmless the TOWNSHIP, its agents, servants, and employees from and against any and all suits, claims, losses, demands, or damages of whatever kind or nature arising out of the alleged violation. The RESPONDENT shall, at its own expense, appear, defend, and pay any and, all charges for legal services and any and all costs and other expenses arising from such action or administrative proceeding or incurred in connection therewith. In any and all complaints brought pursuant to the TOWNSHIP’S grievance procedure, the RESPONDENT agrees to abide by any decision of the TOWNSHIP, which is rendered pursuant to, said grievance procedure. If any action or administrative proceeding result in an award of damages against the TOWNSHIP or if the TOWNSHIP incurs any expense to cure a violation of the ADA which has been brought pursuant to its grievance procedure the RESPONDENT shall satisfy an discharge the same at its own expense.

The TOWNSHIP shall, as soon as practicable after a claim has been made against it, give written notice thereof to the RESPONDENT along with full and complete particulars of the claim. If any action or administrative proceeding is brought against the TOWNSHIP or any of its agents, servants, and employees, the TOWNSHIP shall expeditiously forward or have forwarded to the RESPONDENT every demand, complaint, notice, summons, pleading, or other process received by the TOWNSHIP or its representatives.

It is expressly agreed and understood that any approval by the TOWNSHIP of the services provided by the RESPONDENT pursuant to this contract will not relieve the RESPONDENT of the obligation to comply with the Act and to defend, indemnify, protect, and save harmless the TOWNSHIP pursuant to this paragraph.

It is further agreed and understood that the TOWNSHIP assumes no obligation to indemnify or save harmless the RESPONDENT, its agents, servants, employees and subcontractors for any claim which may arise out of their performance of this Agreement. Furthermore, the RESPONDENT expressly understands and agrees that the provisions of this indemnification clause shall in no way limit the RESPONDENT’S obligations assumed in this Agreement, nor shall they be construed to relieve the RESPONDENT from any liability, nor preclude the TOWNSHIP from taking any other actions available to it under any other provisions of this Agreement or otherwise at law.
This statement shall be completed, certified to, and included with all bid and proposal submissions. Failure to submit the required information is cause for automatic rejection of the bid or proposal.

Name of Organization: __________________________________________________________

Organization Address: _________________________________________________________

Part I - Check the box that represents the type of business organization:

☐ Sole Proprietorship (skip Parts II and III, execute certification in Part IV)

☐ Non-Profit Corporation (skip Parts II and III, execute certification in Part IV)

☐ For-Profit Corporation (any type) ☐ Limited Liability Company (LLC)

☐ Partnership ☐ Limited Partnership ☐ Limited Liability Partnership (LLP)

☐ Other (be specific): _________________________________________________________

Part II

☐ The list below contains the names and addresses of all stockholders in the corporation who own 10 percent or more of its stock, of any class, or of all individual partners in the partnership who own a 10 percent or greater interest therein, or of all members in the limited liability company who own a 10 percent or greater interest therein, as the case may be. (COMPLETE THE LIST BELOW IN THIS SECTION)

OR

☐ No one stockholder in the corporation owns 10 percent or more of its stock, of any class, or no individual partner in the partnership owns a 10 percent or greater interest therein, or no member in the limited liability company owns a 10 percent or greater interest therein, as the case may be. (SKIP TO PART IV)

(Please attach additional sheets if more space is needed):

<table>
<thead>
<tr>
<th>Name of Individual or Business Entity</th>
<th>Home Address (for Individuals) or Business Address</th>
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</table>
Part III - DISCLOSURE OF 10% OR GREATER OWNERSHIP IN THE STOCKHOLDERS, PARTNERS OR LLC MEMBERS LISTED IN PART II

If a bidder has a direct or indirect parent entity which is publicly traded, and any person holds a 10 percent or greater beneficial interest in the publicly traded parent entity as of the last annual federal Security and Exchange Commission (SEC) or foreign equivalent filing, ownership disclosure can be met by providing links to the website(s) containing the last annual filing(s) with the federal Securities and Exchange Commission (or foreign equivalent) that contain the name and address of each person holding a 10% or greater beneficial interest in the publicly traded parent entity, along with the relevant page numbers of the filing(s) that contain the information on each such person. **Attach additional sheets if more space is needed.**

<table>
<thead>
<tr>
<th>Website (URL) containing the last annual SEC (or foreign equivalent) filing</th>
<th>Page #’s</th>
</tr>
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**Please list** the names and addresses of each stockholder, partner or member owning a 10 percent or greater interest in any corresponding corporation, partnership and/or limited liability company (LLC) listed in Part II **other than for any publicly traded parent entities referenced above.** The disclosure shall be continued until names and addresses of every non-corporate stockholder, and individual partner, and member exceeding the 10 percent ownership criteria established pursuant to N.J.S.A. 52:25-24.2 has been listed. **Attach additional sheets if more space is needed.**

<table>
<thead>
<tr>
<th>Stockholder/Partner/Member and Corresponding Entity Listed in Part II</th>
<th>Home Address (for Individuals) or Business Address</th>
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**Part IV - Certification**

I, being duly sworn upon my oath, hereby represent that the foregoing information and any attachments thereto to the best of my knowledge are true and complete. I acknowledge: that I am authorized to execute this certification on behalf of the bidder/respondent; that the **Township of South Brunswick** is relying on the information contained herein and that I am under a continuing obligation from the date of this certification through the completion of any contracts with **Township of South Brunswick** to notify the **Township of South Brunswick** in writing of any changes to the information contained herein; that I am aware that it is a criminal offense to make a false statement or misrepresentation in this certification, and if I do so, I am subject to criminal prosecution under the law and that it will constitute a material breach of my agreement(s) with the, permitting the **Township of South Brunswick** to declare any contract(s) resulting from this certification void and unenforceable.

<table>
<thead>
<tr>
<th>Full Name (Print):</th>
<th>Title:</th>
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<tbody>
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<tr>
<th>Signature:</th>
<th>Date:</th>
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</table>
Exhibit E

TOWNSHIP OF SOUTH BRUNSWICK
NON-COLLUSION AFFIDAVIT

I, ________________________________ of the City of ___________________________,
In the County of _______________________, and the State of _________________, of full age, being duly sworn according to law on my oath depose and say that:

I am ____________________________________________________________ of the firm of ____________________________________________________________, the Respondent herein, and I executed the Respondent with full authority to do so; that the Respondent has not directly or indirectly, entered into any agreement, participated in any collusion, or otherwise taken any action in restraint of free, competitive proposing in connection with the above-named Vendor, and that all statements contained in the Proposal and in this affidavit are true and correct, and made with full knowledge that the Township of South Brunswick relies upon the truth of the statements contained in the Proposal and the statement in this affidavit in awarding the contract.

I further warrant that no person or selling agency has been employed or retained to solicit or secure a contract upon an agreement or understanding for a commission, percentage, brokerage or contingent fee, except bona fide employees or bona fide established commercial or selling agencies maintained by ______________________________. (Name of Vendor)

____________________________
Signature

____________________________
Print or Type Name and Title

Subscribed and sworn to before me this _______ day of _________________, 20____

_________________________________________
(Seal) Notary Public of New Jersey
My Commission Expires _____________________
Exhibit F

TOWNSHIP OF SOUTH BRUNSWICK

THESE ARE SAMPLES OF THE ONLY ACCEPTABLE BUSINESS REGISTRATION CERTIFICATES

PREFER WITH RFP RESPONSE, REQUIRED BY LAW PRIOR TO AWARD OF CONTRACT

STATE OF NEW JERSEY
BUSINESS REGISTRATION CERTIFICATE

For State Agency and Casino Service Contractors

TAXPAYER NAME:
TAX REGISTRATION TEST ACCOUNT

TRADE NAME:
CLIENT REGISTRATION

TAXPAYER IDENTIFICATION #: 970-097-582/500
SEQUENCE NUMBER: 0107590

ADDRESS:
847 ROEBLING AVE
TRENTON, NJ 08611
ISSUANCE DATE: 07/14/04

EFFECTIVE DATE: 07/14/04
FORM BRC(01.01)

STATE OF NEW JERSEY
BUSINESS REGISTRATION CERTIFICATE

Taxpayer Name: TAX REG TEST ACCOUNT
Trade Name:
Address: 847 ROEBLING AVE
TRENTON, NJ 08611
Certificate Number: 1095907
Date of Issuance: October 14, 2004

For Office Use Only:
20041014112823533
TOWNSHIP OF SOUTH BRUNSWICK

CERTIFICATION OF POLITICAL CONTRIBUTIONS

Name of Business Entity: ______________________________________________________
(Respondent)
______________________________________________________
______________________________________________________
______________________________________________________

Contact Person: ____________________________________________________________
(Name and Title)

Proposal Submitted for: _____________________________________________________
(i.e., Township Engineer; Labor Counsel, etc.)

Date of Proposal: ___________________________________________________________

STATE OF NEW JERSEY )
) ss:
COUNTY OF __________ )

__________________________________________, being duly sworn, upon his/her oath deposes and says:

I am ___________________________ of the Respondent referenced above.
(title)

I have read the Public Contracting Reform and Political Campaign Limitations ordinance set forth in Chapter 2, Article XIV of the South Brunswick Township Code, and I state that the Respondent has not made any contributions in violation of same.

Subscribed and sworn to
before me this ________ day
of ____________________, 20____

(Seal) Notary Public of New Jersey
My Commission Expires __________________
Pursuant to Public Law 2012, c. 25, any person or entity that submits a bid or proposal or otherwise proposes to enter into or renew a contract must complete the certification below to attest, under penalty of perjury, that neither the person or entity, nor any of its parents, subsidiaries, or affiliates, is identified on the Department of the Treasury’s Chapter 25 list as a person or entity engaging in investment activities in Iran. The Chapter 25 list is found on the Division’s website at http://www.state.nj.us/treasury/purchase/pdf/Chapter25List.pdf. Bidders must review this list prior to completing the below certification. Failure to complete the certification may render a bidder’s proposal non-responsive. If the Director finds a person or entity to be in violation of the law, s/he shall take action as may be appropriate and provided by law, rule or contract, including but not limited to, imposing sanctions, seeking compliance, recovering damages, declaring the party in default and seeking debarment or suspension of the party.

PLEASE CHECK THE APPROPRIATE BOX:

I certify, pursuant to Public Law 2012, c. 25, that neither the bidder listed above nor any of the bidder’s parents, subsidiaries, or affiliates is listed on the N.J. Department of the Treasury’s list of entities determined to be engaged in prohibited activities in Iran pursuant to P.L. 2012, c. 25 (“Chapter 25 List”). I further certify that I am the person listed above, or I am an officer or representative of the entity listed above and am authorized to make this certification on its behalf. I will skip Part 2 and sign and complete the Certification below.

OR

I am unable to certify as above because the bidder and/or one or more of its parents, subsidiaries, or affiliates is listed on the Department’s Chapter 25 List. I will provide a detailed, accurate and precise description of the activities in Part 2 below, sign and complete the Certification below.

PART 2: PLEASE PROVIDE FURTHER INFORMATION RELATED TO INVESTMENT ACTIVITIES IN IRAN
You must provide a detailed, accurate and precise description of the activities of the bidding person/entity, or one of its parents, subsidiaries or affiliates, engaging in the investment activities in Iran on additional sheets provided by you. Certification: I, being duly sworn upon my oath, hereby represent and state that the foregoing information and any attachments thereto to the best of my knowledge are true and complete. I attest that I am authorized to execute this certification on behalf of the above-referenced person or entity. I acknowledge that South Brunswick Township is relying on the information contained herein and thereby acknowledge that I am under a continuing obligation from the date of this certification through the completion of any contracts with the Township to notify the Township in writing of any changes to the answers of information contained herein. I acknowledge that I am aware that it is a criminal offense to make a false statement or misrepresentation in this certification, and if I do so, I recognize that I am subject to criminal prosecution under the law and that it will also constitute a material breach of my agreement(s) with South Brunswick Township, New Jersey and that the Township at its option may declare any contract(s) resulting from this certification void and unenforceable.

Full Name (Print)___________________________________ Signature: __________________________________________

Title _____________________________________________ Date:____________________
Exhibit I

TOWNSHIP OF SOUTH BRUNSWICK

ACKNOWLEDGEMENT OF RECEIPT OF ADDENDA

The undersigned hereby acknowledges receipt of the following Addenda:

<table>
<thead>
<tr>
<th>Addendum Number</th>
<th>Date</th>
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<tr>
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</table>

Acknowledged for ____________________________________________  
Name of Respondent

By __________________________________________________________  
Signature of Authorized Representative

Name_______________________________________________________  
(Print or Type)

Title_______________________________________________________

Date_______________________________________________________
The undersigned hereby submits that it will perform all of the services requested in the RFP for the following prices:

<table>
<thead>
<tr>
<th>Service Description</th>
<th>Initial 3-Year Term</th>
<th>First 1-Year Renewal</th>
<th>Second 1-Year Renewal</th>
</tr>
</thead>
<tbody>
<tr>
<td>Website Design</td>
<td>$_________</td>
<td>$_________</td>
<td>$_________</td>
</tr>
<tr>
<td>Conversion of old Website to new website</td>
<td>$_________</td>
<td>$_________</td>
<td>$_________</td>
</tr>
<tr>
<td>Maintenance of New website</td>
<td>$_________</td>
<td>$_________</td>
<td>$_________</td>
</tr>
<tr>
<td>Hosting of new Website</td>
<td>$_________</td>
<td>$_________</td>
<td>$_________</td>
</tr>
</tbody>
</table>

**TOTALS**

|                      | $_________          | $_________           | $_________             |

Acknowledged for __________________________________________

Name of Respondent

By________________________________________________________

Signature of Authorized Representative

Name_____________________________________________________

(Print or Type)

Title_____________________________________________________

Date_____________________________________________________


TOWNSHIP OF SOUTH BRUNSWICK

SEALED SUBMISSION LABEL FOR PROPOSAL

Please Tape This Label To The Front Of Your Sealed Submission

DO NOT OPEN

IMPORTANT - SEALED SUBMISSION ENCLOSED

NAME COMPANY: _______________________________________

ADDRESS: __________________________________________

............................................................................

............................................................................

TO: TOWNSHIP OF SOUTH BRUNSWICK

ATTN: PURCHASING AGENT

540 RIDGE ROAD

MONMOUTH JUNCTION, NJ 08852

TITLE OF SUBMISSION:

___________________________________________________________________________

___________________________________________________________________________

___________________________________________________________________________